

Martlesham Heath Dental Practice is open and safe

Martlesham Heath Dental Practice will still be open during this third national lockdown. We'd like you to keep your appointments if you have one and want to reassure you that our practice is a safe place to be. If you are an existing patient of the practice and require an appointment please contact us.

We have excellent infection control procedures along with a robust triaging policy to ensure the safety of both patients and staff. Our dedicated team are very familiar with the infection control procedures being used to manage the virus as they are much the same as those that have been applied by our practice for many years. (Our team has been training in infection control procedures for decades).

We have all the necessary personal protective equipment (PPE) and will continue to follow national guidelines and standards.

What next?

If you are worried about your attendance, please contact us to discuss your concerns and we can always postpone your treatment till a later date.

We continue to recommend that patients in the high-risk category for COVID-19 delay non-essential treatment until further guidance has been given by the relevant authorities.

If you call to make an appointment, you will be asked some screening questions. You'll be asked those same questions again at your appointment.

When you arrive:

We advise that you wear a mask at all times while inside the dental practice and only remove your mask at the request of one of our team.

Please arrive at or just before your appointment time due to social distancing guidelines.

Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.

As you enter the building you will need to use the alcohol disinfectant rub to disinfectant your hands.

The treatment rooms will be prepared prior to your appointment with all surfaces disinfected after each patient. The air purification units will continue to be used throughout the day in each surgery. We have sourced PPE and unlike the start of the Pandemic (March 2020 in the UK), there is no shortage.

We can assure you that we will continue to maintain high standards of cross infection control.

Stay safe and please contact us if you have any questions.